

QBWIN.log

The QBWIN.log is recreated after a Rebuild. This file can help you to fix problems that could not be automatically fixed during the rebuild.

To check the QBWIN.LOG, follow these steps:

1. Before making any changes to the file, make a back up copy, just in case.
2. While holding down the *Control Key*, push *1* and then *2* from the keyboard (not the numeric key pad).
3. A window titled *Tech Help* opens with several tabs across the top. Select the *Open File* tab.
4. Another window opens with a list of files. Highlight the file titled **QBWIN.LOG** and open.
5. This is the QBWIN.LOG file. It contains A LOT of odd looking code and some information that could lead you to the corrupted transactions within the QB data file.
6. Scroll to the bottom of this list and look for a dashed line that contains *Begin Verify* in the middle of the dashes.
7. If there is an offending transaction, it will be listed there. You will need to do some detective work to actually identify the bad guys, but there will be a transaction number (this is not a reference number), transaction type and a reference number (if available) somewhere within the code.
8. Now all you need to do is find this/these offenders, delete and re-enter. I would run the "Verify Data" again, to make sure that the file was repaired.